




# Reduce Training Operation Cost

How ForgeRock Redefined Training Management with a Learning Tech Infrastructure

## The Challenge

ForgeRock's training team was being held back by inefficient training software solutions that resulted in a web of spreadsheets and disconnected learning analytics. They were losing valuable time, so they came to Administrate looking for a data-driven approach to training.

-  Using spreadsheets to manage course catalogs, instructor schedules, and course information was [slowing their team down](#).
-  Accessing multiple disconnected systems compromised data integrity, making it difficult to [connect the dots between training and organizational goals](#).
-  Bulk email sends to learners and instructors took up most of their team's time, limiting their ability to [think strategically about the future](#).



## Bottom Line Outcomes

ForgeRock University now focuses on strategically advancing training.

**100%**

Year-over-year Growth

**\$10M**

Every Year Through Their Administrate Platform

## ABOUT FORGEROCK

ForgeRock University is a training services provider operated by the training department at ForgeRock, a multinational organization serving more than a thousand brands. They are a leading provider of modern, simple, and comprehensive Identity and Access Management solutions, helping customers deepen relationships with their consumers and improve the productivity and connectivity of their employees and partners.

## The Solution



[Synced calendars for resource availability, and course and instructor schedules](#) provided their team with actionable visibility of training.



Administrate's training operations platform provided ForgeRock with a single system of record where all their training data from multiple systems is housed.



Automated communication triggers, flexible course templates, and a [powerful, customizable, no-code reporting engine](#) empowered their team to get strategic.



“One of the most common problems, when you're running things manually from spreadsheets, is scaling your operation. The standard response is to expand the team and hire new staff. Actually the answer should be to invest in your system infrastructure. The answer is Administrate.”

Kevin Streater · Vice President of ForgeRock University



### A Partner, Not Just a Vendor

Administrate originated as a training platform and remains 100% focused on serving learning and development teams today. From configuring solutions to your specific needs, through implementation, to ongoing support within the Success Community, we support you every step of the way. We'll help you optimize the operations of your training program and reveal your true business impact.

**ForgeRock University now achieves agile business goals because they have redefined what makes training operations efficient.**

EXPLORE HOW ADMINISTRATE CAN WORK FOR YOU

[getadministrate.com](https://getadministrate.com)

[info@getadministrate.com](mailto:info@getadministrate.com)

800.265.7163